



FEDERAL BUREAU of INVESTIGATION Internet Crime Report 2023



INTERNET CRIME COMPLAINT CENTER

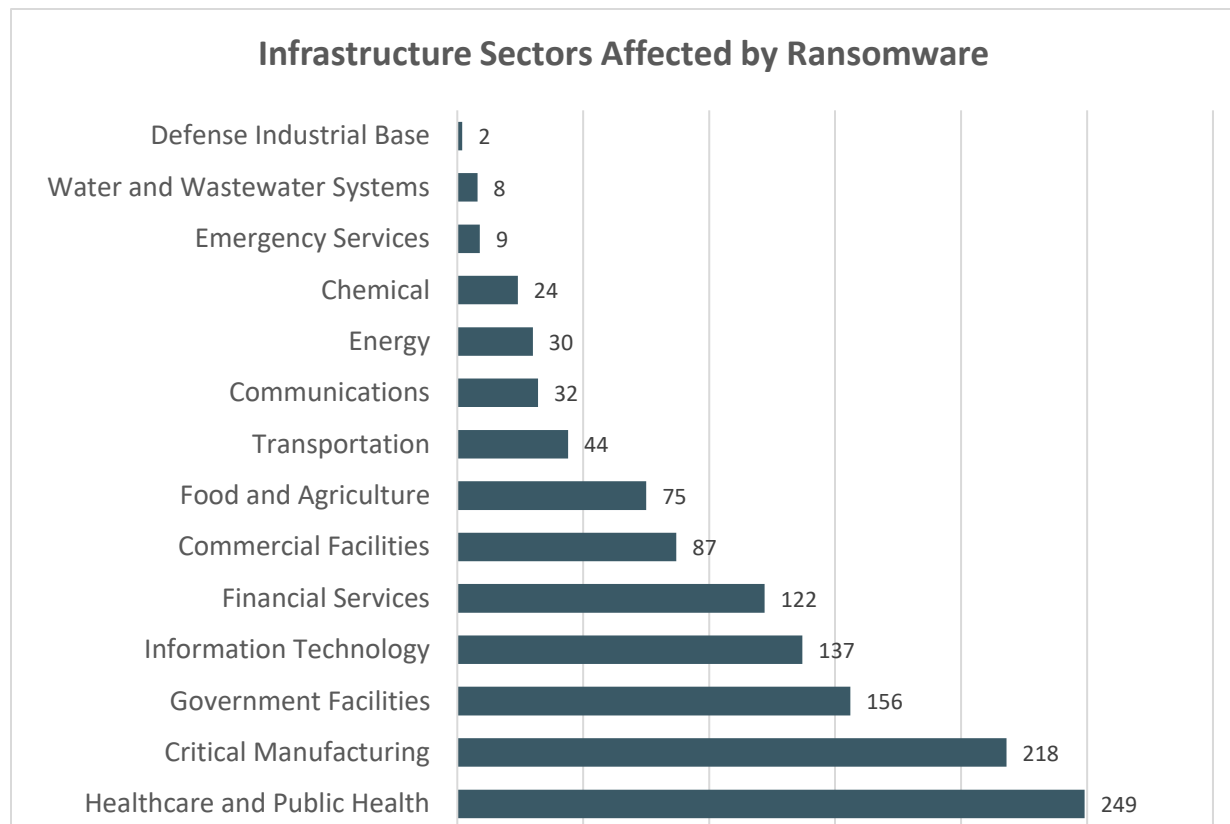
RANSOMWARE



In 2023, the IC3 received 2,825 complaints identified as ransomware with adjusted losses of more than \$59.6 million. Ransomware is a type of malicious software, or malware, that encrypts data on a computer, making it unusable. In addition to encrypting the network, the cyber-criminal will often steal data off the system and hold that data hostage until the ransom is paid. If the ransom is not paid, the entity’s data remains unavailable.

Ransomware and Critical Infrastructure Sectors

The IC3 received 1,193 complaints from organizations belonging to a critical infrastructure sector that were affected by a ransomware attack. Of the 16 critical infrastructure sectors, IC3 reporting indicated 14 sectors had at least 1 member that fell to a ransomware attack in 2023.⁹



⁹ Accessibility description: Chart shows Infrastructure Sectors Affected by Ransomware. Healthcare and Public Health was highest with 249; followed by Critical Manufacturing 218; Government Facilities 156; Information Technology 137; Financial Services 122; Commercial Facilities 87; Food and Agriculture 75; Transportation 44; Communications 32; Energy 30; Chemical 24; Emergency Services 9; Water and Wastewater Systems 8; Defense Industrial Base 2.